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U.S. Department of Transportation

Pipeline and Hazardous Materials Safety Administration DEPT. OF TRANSPORTATION DOCKETS

2006 FEB 23 P 1: 24

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Office of Chief Counsel

Hazardous Materials Safety Law Division

NOTICE OF PROBABLE VIOLATION

Date Issued:

FEB 2 2 2006

PHMSA Case No.

05-0648-SB-SW

DMS Docket No. 2006-24032-1

Respondent:

Garreco, Incorporated 1274 Cooter Neck Rd. Heber Springs, AR 72543

ATTN: Mr. Steve Garrett, President

No. of Alleged Violations:

1

Maximum Possible Assessment:

\$50,000

Total Proposed Assessment:

\$5,600 (Includes a \$1,400 reduction for corrective action)

The Office of Chief Counsel of the Pipeline and Hazardous Materials Safety Administration (PHMSA) alleges that you (the Respondent named above) violated certain provisions of the Federal Hazardous Materials Transportation Law, 49 U.S.C. § 5101 et seq., and/or the Hazardous Materials Regulations (HMR), 49 C.F.R. Parts 171 - 180. PHMSA sets forth the specific allegations in Addendum A to this Notice.

What are the maximum and minimum civil penalties that PHMSA can assess? Federal law sets a maximum civil penalty of \$50,000 (or \$100,000 if the violation results in death, serious illness or severe injury, or substantial destruction of property) and a minimum civil penalty of \$250 (or \$450 if the violation concerns training) for each violation of the Federal hazardous materials transportation law or the HMR committed on or after August 10, 2005. Each day of a continuing violation by a shipper or transporter of hazardous materials constitutes a separate violation for which the maximum penalty may be imposed (49 U.S.C. § 5123(a)).

What factors does PHMSA consider when proposing and assessing a civil penalty? Federal law requires PHMSA to consider certain factors when proposing and assessing a civil penalty for a violation of Federal Hazardous Materials Transportation Law or the HMR. Please refer to Addendum B to this Notice for more information concerning these factors.

When is my response due? You must respond within thirty (30) days from the date you receive the Notice (49 C.F.R. § 107.313(a)), unless you have made a written request for an extension, which must have been approved by PHMSA (49 C.F.R. §107.313(c)). Due to security concerns, mail delivery from the United States Postal Service (USPS) is experiencing significant delays. As a result, you should allow at least 72 hours for delivery, even for overnight service by the USPS. To assure timely receipt, PHMSA strongly encourages you to submit your response by e-mail, fax, or express mail. A response received out of time will not be considered.

What are my response options? You may respond to this Notice in any of three ways:

- (1) Admit the alleged violations and pay the proposed assessment (49 C.F.R. § 107.313(a)(1));
- (2) Send an informal response, which can include a request for an informal conference (49 C.F.R. § 107.313(a)(2)); or
- (3) Request a formal hearing (49 C.F.R. § 107.313(a)(3)).

PHMSA provides information on these options in Addendum B to this Notice and the Office of Chief Counsel's homepage (http://rspa-atty.dot.gov). PHMSA explains its procedures for assessing civil penalties and imposing compliance orders in 49 C.F.R. § 107.307 through 107.331.

What happens if I fail to respond? You waive your right to contest the allegations made in Addendum A to this Notice if you fail to respond within thirty (30) days of receiving it (or by the end of any extension). Also, the Chief Counsel may make a finding of fact consistent with the allegations in this Notice and assess an appropriate civil penalty if you fail to respond within the applicable time frame.

Vincent M. Lopez, Attorney Phone: (202) 366-5199 vincent.lopez@dot.gov

Enclosures: Addendum A

Addendum B Addendum C Case Exhibits

CERTIFIED MAIL - RETURN RECEIPT REQUESTED

PHMSA Case No. 05-0648-SB-SW

SPECIFIC ALLEGATIONS

Probable Violation No. 1

Offering for transportation, in commerce, a hazardous material in unauthorized non-UN standard packagings, when specification packaging is prescribed by the Hazardous Materials Regulations (HMR), in violation of 49 C.F.R. §§ 171.2(a),(b),(e)&(i), 173.22(a)(2), 173.24(c), and 173.202(a).

Factual Allegations/Averments

- A. On November 15, 2005, a compliance inspection was conducted at Respondent's facility located in Heber Springs, AR.
- B. During the compliance inspection referenced in paragraph A above, the Inspector observed non-UN standard fiberboard packagings labeled and marked.
- C. Upon closer inspection of the packagings observed in paragraph B above, the Inspector observed intermediate packaging consisting of non-UN standard fiberboard packagings.
- D. The packagings observed by the Inspector and referenced in paragraphs B-C was determined to contain Respondent's products Vitex A Liquid and Vitex B Liquid.
- E. On or about August 10, 2005, Respondent offered for transportation, in commerce, hazardous materials (Flammable liquid, n.o.s. (tetraethyl silicate, alcohol), 3, UN1933, PG II) and Corrosive, n.o.s. (hydrochloric acid), 8, UN1760, PG II, Ltd. Qty.), as evidenced by bill of lading no.: GAR-0009563.
- F. On or about October 6, 2005, Respondent offered for transportation, in commerce, hazardous materials (Flammable liquid, n.o.s. (tetraethyl silicate, alcohol), 3, UN1933, PG II) and Corrosive, n.o.s. (hydrochloric acid), 8, UN1760, PG II, Ltd. Qty.), as evidenced by bill of lading no.: GAR-0009847.
- G. On or about October 24, 2005, Respondent offered for transportation, in commerce, hazardous materials (Flammable liquid, n.o.s. (tetraethyl silicate, alcohol), 3, UN1933, PG II) and Corrosive, n.o.s. (hydrochloric acid), 8, UN1760, PG II, Ltd. Qty.), as evidenced by bill of lading no.: GAR-0009918.
- H. On or about the dates referenced in paragraphs E G above, Respondent offered for transportation the hazardous materials referenced in paragraphs E G above, in unauthorized non-UN standard packagings in violation of the HMR.

- Please see Inspection/Investigation Report Number 05451061 at pages 2-3, and the exhibits that accompany this report, which are incorporated herein.

FACTS ALREADY CONSIDERED (UNDER 49 C.F.R. § 107.331) IN SETTING PROPOSED PENALTIES

Prior Violations of the Hazardous Materials Regulations:

PHMSA increases proposed penalties when Respondent has committed a prior violation of the Federal Hazardous Materials Transportation Law or the HMR within the last six years, as determined through a civil penalty case, criminal case, or ticketing process (49 C.F.R. § 107.331(d)). More specifically, "the general standards for increasing a baseline proposed penalty on the basis of prior violations are . . . (1) for each prior civil or criminal enforcement case -25% increase over pre-mitigation recommended penalty, and (2) for each prior ticket-10% increase over pre-mitigation recommended penalty" (49 C.F.R. Part 107, Subpart D, Appendix A, Section IV, E).

PHMSA's records do not contain any prior violations by Respondent and PHMSA did not consider any prior violations in determining the proposed assessment for the violation in this Notice.

Corrective Action:

An important purpose of PHMSA's enforcement program is to bring the regulated community into compliance with the Hazardous Materials Regulations, and to promote ongoing efforts by that community to maintain compliance. In determining the final penalty assessment, PHMSA considers documented evidence of actions taken by a Respondent to correct violations and ensure that they do not recur (49 C.F.R. § 107.331 (g)).

Respondent provided correspondence dated December 19, 2005, addressing the corrective action it has taken in response to the probable violations resulting from the inspection. Respondent described and documented its corrective action as follows:

• <u>Violation No.: 1</u>: Respondent stated that it had suspended all shipments in the unauthorized packaging. Further, Respondent indicated that it had made arrangements to have the combination packaging performance tested. As supporting evidence, Respondent included a copy of an invoice for the performance testing.

Financial Status

Under 49 C.F.R. §107.331 (e) and (f), the proposed penalty may be reduced if Respondent demonstrates that it is unable to pay that penalty, or if payment of the proposed penalty would affect Respondent's ability to continue in business. Respondent's poor financial condition may be a basis for reducing the proposed penalty; a healthy financial condition is *not* a basis for increasing the penalty.

PHMSA has no information that indicates that Respondent is unable to pay the proposed penalty. If Respondent believes it lacks the ability to pay the proposed penalty or that the proposed penalty will affect Respondent's ability to continue in business, Respondent should submit a current balance sheet (certified if possible) or other evidence of its assets and liabilities.

TOTAL CIVIL PENALTY PROPOSED

| Probable Violation | Maximum Possible Penalty | Baseline Penalty | Increase for Priors | Corrective Action | Proposed Penalty |
|-----------------------|--------------------------|---------------------|---------------------|----------------------|---------------------|
| 1 | \$50,000 | \$7,000 | \$0 | \$1,400 | \$5,600 |
| TOTAL | \$50,000 | \$7,000 | \$0 | \$1,400 | \$5,600 |

DEPARTMENT OF TRANSPORTATION PIPELINE AND HAZARDOUS MATERIALS SAFETY ADMINISTRATION

How do I respond to this Notice of Probable Violation (Notice)?

You may respond to this Notice in any of three ways:

- (1) Pay the proposed assessment (49 C.F.R. § 107.315);
- (2) Send an informal response, which can include a request for an informal conference (§ 107.317); or
- (3) Request a formal hearing (§ 107.319).

How do I pay the proposed assessment?

You pay the proposed assessment by:

(1) Sending a wire transfer, through the Federal Reserve Communications System (Fedwire), to the U.S. Treasury account (49 C.F.R. § 89.21(b)(3). Addendum C contains the instructions for sending wire transfers. Questions concerning wire transfers should be directed to: Financial Operations Division (AMZ-300), ATTN: Linda Lavalle, Federal Aviation Administration, Mike Monroney Aeronautical Center, P.O. Box 25082, Oklahoma City, OK 73125 (Telephone No. 405-954-8893).

Or

(2) Sending a certified check or money order if the penalty amount is \$10,000 or less. The certified check or money order must be payable to the "U.S. Department of Transportation" and must be mailed to the Chief, Financial Operations Division, Attn: Linda Lavalle, Federal Aviation Administration, Mike Monroney Aeronautical Center, AMZ-300, P.O. Box 25082, Oklahoma City, OK 73125.

Or

(3) Using a credit card via the Internet. To pay electronically with a credit card, visit the following website address and follow the instructions:

https://www.pay.gov/paygov/

Where do I send my response?

You must address your informal response or formal hearing request to the attorney who issued the Notice at the following address:

Pipeline and Hazardous Materials Safety Administration Office of the Chief Counsel (PHC-10) Room 8417 U.S. Department of Transportation 400 Seventh Street, S.W. Washington, D.C. 20590-0001

When is my response due? (§ 107.313)

You must respond to the Notice within thirty (30) days of the date you receive it. The attorney who issued the Notice may extend the 30-day period for your response if you ask for an extension, and show good cause, within the original 30-day period.

What happens if I do not respond? (§ 107.313)

If you fail to respond to the Notice within thirty (30) days of receiving it (or by the end of any extension), you will waive your right to contest the allegations made in Addendum A to the Notice. In addition, the Chief Counsel will issue a default Order finding the facts as alleged in the Notice and assessing the civil penalty as outlined within that notice.

May I propose a compromise offer? (§ 107.327)

Yes. At any time before an order is issued and referred to the Attorney General for collection, you may propose to compromise a civil penalty case by submitting a specific compromise offer amount to the attorney handling the case (§ 107.327). The Chief Counsel may also propose a compromise.

If a compromise is agreeable to all parties, the attorney handling the case will forward a compromise agreement to you for signature. This document will outline the terms of the joint agreement and you must return a signed original to the attorney handling the case within 30 days. After this agreement has been returned it will be signed by the assigned attorney and presented to the Chief Counsel with a request that the Chief Counsel adopt the terms of that agreement by issuing a Compromise Order (49 C.F.R. § 107.327(a)(1)). The terms of the agreement constitute an offer of compromise until accepted by the Chief Counsel. When you agree to a compromise, you give up your right to appeal the order issued by the Chief Counsel.

What should I include in my informal response? (§107.317)

Your informal response must contain written explanations, information or arguments that respond to the allegation(s), the amount of the proposed civil penalty, or the terms of a proposed compliance order. Provide complete documentation of your explanations and arguments. No specific format is required for an informal response.

May I request an informal conference? (§107.317)

Yes. You may request an informal conference as part of your informal response. Please describe the issues you want to discuss during the conference. After receiving your request, the attorney handling the case will contact you to arrange the conference. Normally the conference will be held by telephone, and the attorney handling the case and the inspector who conducted the compliance inspection will participate in the conference.

What happens after I submit an informal response to the Notice?

We will hold an informal conference if you have asked for one. Based on the Notice, the evidence supporting the Notice, any written explanations, information and documentation that you provide, and matters presented at a conference, the Chief Counsel decides the case. The Chief Counsel may issue an order finding all or some of the violation(s) alleged in the Notice or may withdrawal all or some of the alleged violation(s). If the Chief Counsel finds violation(s), the order will assess a civil penalty.

How do I appeal an order? (§ 107.325)

You may appeal an order to PHMSA's Administrator.

How do I request a formal hearing? (§ 107.319)

You must request a formal hearing within 30 days of the date that you receive the Notice. If you are granted an extension of time to respond to the Notice, you must submit a formal hearing request by the end of the extended time period. If you do not request a formal hearing within the specified time, you will waive your right to a formal hearing.

Your request for a formal administrative hearing must include the following:

- (1) The name and address of the respondent and any other person submitting the request;
- (2) A statement of which allegations of violations are not in dispute; and
- (3) A description of the issues that you will raise at the hearing. (The Administrative Law Judge will decide whether issues not raised in the request may be raised at the hearing.)

After receiving a request for a hearing that complies with these requirements, the Chief Counsel will request an Administrative Law Judge from the DOT Office of Hearings to preside over the hearing. Once an Administrative Law Judge is assigned, all further matters in the proceeding will be conducted by the Administrative Law Judge. Either you or PHMSA may appeal the decision of the Administrative Law Judge to PHMSA's Administrator.

How does PHMSA determine if I have committed a violation?

This is a <u>civil</u> penalty case and PHMSA uses the "knowingly" standard, which is defined in the Federal hazardous materials transportation law (See 49 U.S.C. 5123(a)(1)), in all civil penalty cases. The standard for a violation is similar to "negligence." After considering all the available information (including the additional information you provide in your response to the Notice), PHMSA must find either that (1) you had "actual knowledge" of the <u>facts</u> giving rise to the violation, or (2) you had "imputed knowledge," of the facts giving rise to the violation, in that a reasonable person acting in the circumstances and exercising reasonable care would have that knowledge. PHMSA does not need to find that you actually knew about, or intended to violate, requirements in the Federal hazardous material transportation law or the HMR.

What factors does PHMSA consider when proposing and assessing a civil penalty? (§ 107.331)

PHMSA considers the following factors when proposing and assessing a civil penalty for a violation of the regulations:

- (1) The nature and circumstances of the violation(s);
- (2) The extent and gravity of the violation(s);
- (3) The degree of your culpability;
- (4) Your history, if any, of prior offenses;

- (5) Your ability to pay the penalty;
- (6) The effect of the penalty on your ability to continue in business;
- (7) The size of your business, and
- (8) Other matters as justice may require.

The nature and the timeliness of any corrective action you take to prevent future violations of a similar nature will be considered under item No. 8. However, you must submit documented evidence of that corrective action to the PHMSA attorney. If you have submitted documented evidence regarding any of these factors during PHMSA's investigation of the alleged violation(s), and that documentation is referenced in the Notice or accompanying Inspection/Investigation Report, you do not need to resubmit it.

Under the Small Business Regulatory Enforcement Fairness Act (SBREFA), PHMSA must consider the rights of small entities in enforcement actions. PHMSA's hazardous materials enforcement program has been designed to consider small businesses and the penalties that PHMSA proposes and assesses are generally considered appropriate for small businesses. PHMSA takes into consideration the size of the company when proposing and assessing a civil penalty.

However, special consideration may not be given to a small business if:

- (1) The small business has not corrected its violation(s) within a reasonable time:
- (2) The small business has committed one or more prior violations of the HMR;
- (3) The violations involve willful conduct;
- (4) The violations pose serious threats to health, safety or the environment; or
- (5) The small business has not made a good faith effort to comply with the law.

The Small Business and Agriculture Regulatory Enforcement Ombudsman and 10 Regional Fairness Boards were established to receive comments from small businesses about Federal agency enforcement actions. Our objective is to ensure a fair regulatory enforcement environment.

You have a right to contact the Small Business Administration=s national Ombudsman at 1-888-REG-FAIR (1-888-734-3247) or www.sbs.gov/ombudsman regarding the fairness of the compliance and enforcement activities by this agency.

The Pipeline and Hazardous Materials Safety Administration strictly forbids retaliatory acts by its employees. As such, you should feel confident that you will not be penalized for expressing your concerns about compliance and enforcement activities.

Where can I find more information on how PHMSA handles hazardous materials enforcement cases?

A more detailed discussion of these procedures is in 49 C.F.R. §§ 107.301 through 107.333. These procedures are also on the Office of the Chief Counsel's home page at Ahttp://phmsa-atty.dot.gov."

INSTRUCTIONS FOR ELECTRONIC FUNDS TRANSFER TO THE FEDERAL AVIATION ADMINISTRATION, U.S. DEPARTMENT OF TRANSPORTATION

| 1. <u>RECEIVER'S ABA NO.</u> 021030004 | 2. TYPE SUBTYPE (provided by sending bank) |
|---|--|
| 3. SENDING BANK ARB NO. (Provided by sending bank) | 4. SENDING BANK REF NO. (Provided by sending bank) |
| 5. AMOUNT | 6. SENDING BANK NAME (Provided by sending bank) |
| 7. RECEIVER NAME: TREAS NYC | 8. PRODUCT CODE (Normally CTR, or as provided by sending bank) |
| 9. <u>BENEFICIARY (BFN) - AGENCY</u> <u>LOCATION CODE</u> <u>BNF=/ ALC 69-14-0001</u> | 10. REASONS FOR PAYMENT Example: PHMSA - Case # / Ticket Number/Pipeline Assessment number |

<u>INSTRUCTIONS:</u> You, as sender of the wire transfer, must provide the sending bank with the information for Block (1), (5), (7), (9), and (10). The information provided in blocks (1), (7), and (9) are constant and remain the same for all wire transfers to Pipeline and Hazardous Materials Safety Administration, Department of Transportation.

Block #1 - RECEIVER ABA NO.- "021030004". Ensure the sending bank enters this nine-digit identification number; it represents the routing symbol for the U.S. Treasury at the Federal Reserve Bank in New York.

Block #5 - AMOUNT - You as the sender provide the amount of the transfer. Please be sure the transfer amount is punctuated with commas and a decimal point. EXAMPLE; \$10,000.00

Block #7 - RECEIVER NAME - "TREAS NYC." Ensure the sending bank enters this abbreviation; it must be used for all wire transfer to the Treasury Department.

Block #9 - BENEFICIARY- AGENCY LOCATION CODE -"BFN=/ALC69140001" Ensures the sending bank enters this information. This is the Agency Location Code for Pipeline and Hazardous Materials Safety Administration, Department of Transportation.

<u>Block #10</u> - REASON FOR PAYMENT - "AC-payment for PHMSA Case # / To ensure your wire transfer is credited properly, enter the case number/ticket number or Pipeline Assessment number, and country."

Note: - A wire transfer must comply with the format and instructions or the Department cannot accept the wire transfer. You, as the sender, can assist this process by notifying, at the time you send the wire transfer to the General Accounting Division (405) 954-8893.



Inspection / Investigation Report No. 05451061

U.S. Department of Transportation Pipeline and Hazardous Materials Safety Administration Office of Hazardous Materials Enforcement

Inspection Location:

Garreco, Incorporated 1274 Cooterneck Rd. Heber Springs, AR 72543

Contact:

Bob Garrett, President

Phone:

501-362-6261

Fax:

501-362-2264

Type of Inspection:

SHIPPER INSPECTION

Result:

ENFORCEMENT REPORT

Inspector:

STROLLO, ROBERT

(GENERAL)

Code:

DHM-45.1

Title:

HAZARDOUS MATERIALS

ENFORCEMENT SPECIALIST

Signature:

Gelf Ethy

Inspector #2:

LANEY, SEAN

Code:

DHM-44.1

Title:

HAZARDOUS MATERIALS

ENFORCEMENT SPECIALIST

Supervisor Name:

Title:

Billy C. Hines, Jr.

Chief, Southwest Region

Authorization Date:

12/22/2005

Summary of Inspection

On November 15, 2005, Hazardous Materials Enforcement Specialists Robert Strollo and Sean Laney conducted a compliance inspection at Garreco Incorporated (Garreco), Heber Springs, AR. Mr. Bob Garrett. President, represented the company and provided requested documentation. Garreco is a manufacturer of gypsum products, and blends associated chemicals classed as 3 and 8, packaged in boxes.

The probable violation noted during the inspection was discussed with Garreco during the Exit Briefing (Exhibit 1). Violation concerned unauthorized packaging.

Correspondence containing action taken, or to be taken, by Garreco to rectify the probable violation has been received (Exhibit 7).

Garreco, Incorporated Inspection / Investigation Report No. 05451061

Violation Number: 1

Number Discovered: *

49 CFR Section:

173.22(a)(2) 173.24(c) 173.202(a) **Exhibit:** 2, 3, 4, 5, 6

Violation Description:

Offering for transportation in commerce a hazardous material, flammable liquids, n.o.s. 3, UN1993, PG II, in unauthorized non-UN standard packagings, when specification packaging is prescribed, in violation of 49 CFR, §§ 171.2(a),(b),(e)&(i), 173.22(a)(2), 173.24(c) and 173.202(a).

Evidence Summary:

During the course of the inspection, the inspectors observed and photographed non-UN standard fiberboard boxes bearing flammable liquid and corrosive labels, and marked, in part, "Flammable liquids, n.o.s. (tetra ethyl silicate, alcohol) UN1993," and "Corrosive liquid, n.o.s. (hydrochloric acid) UN1760 Limited Quantity," affixed with product labels describing the contents as: "2 – A Liquids 2 Gallons, and 2 – B Liquids 16 Ounces (Exhibit 2). Mr. Bob Garrett opened one of the boxes for examination, and the inspectors noted intermediate packagings consisting of four additional non-UN standard fiberboard boxes; the larger two marked with flammable liquid labels, and each containing one non-UN standard 112 oz plastic jerrican of "Vitex A Liquid;" and the smaller two marked with corrosive labels, and each containing one non-UN standard 16 oz plastic bottle of "Vitex B Liquid" (Exhibits 3 and 4).

Mr. Garrett provided the inspectors with Material Safety Data Sheets (MSDS) for "Vitex A Liquid" and "Vitex B Liquid" (Exhibit 5). The MSDS for "Vitex A Liquid" denotes the material having a closed cup flash point of 13 degrees C (Exhibit 5, page 1), requiring a PG II assignment as prescribed by § 173.121(a). Mr. Garrett also provided the inspectors with shipping papers numbered GAR-0009563, GAR-0009847 and GAR-0009918, and dated August 10, October 6 and October 24, 2005, respectively, denoting shipments of flammable liquids, n.o.s. (tetraethyl silicate, alcohol) 3, UN1993, PG II, and Corrosive liquid, n.o.s. (hydrochloric acid) 8, UN1760, PG II, Ltd Qty, packaged in the observed type combination packagings (Exhibit 6).

Section 173.22(a) states, in part, "Except as otherwise provided in this part, a person may offer a hazardous material for transportation in a packaging or container required by this part only in accordance with the following:

(2) The person shall determine that the packaging or container is an authorized packaging, including part 173 requirements."

Garreco, Incorporated Inspection / Investigation Report No. 05451061

Section 173.202(a) states, in part, "When § 172.101 of this subchapter specifies that a liquid hazardous material be packaged under this section, only non-bulk packagings prescribed in this section may be used for its transportation."

In this case, the non-UN standard combination packaging fiberboard boxes and plastic jerricans used by Garreco to package the product "Vitex A Liquid," are not prescribed packagings listed in § 173.202(b), and should not have been used to package flammable liquids, n.o.s. 3, UN1993, PG II.

Inspection Date(s): 11/15/2005

Additional Information Pertaining to the Inspection:

Correspondence addressing the probable violation received on December 19, 2005. Mr. Bob Garrett properly addressed the violation by stating that company has suspended all shipments of "Vitex A Liquid," and the combination packaging has been sent to Wonder State Box Co. for performance testing. Mr. Garrett provided a purchase order for the UN testing (Exhibit 7).

Note: The MSDS for "Vitex A Liquid" (Exhibit 5, page 1) lists the boiling poing as 78 degrees F. Mr. Garrett confirmed that this number is in error, and the boiling point should read: 78 degrees C.

Exhibit Summary

| | Evidence | | Obtained From | | | | | | |
|-----|-------------------------|------------------------------|-----------------------|----------------------|--|--|--|--|--|
| No. | Description | Name, Title | Company | City, State | | | | | |
| 1 | Exit Briefing | Inspector | | | | | | | |
| 2 | Outer Box Photos | Inspector | | | | | | | |
| 3 | Intermediate Box Photos | Inspector | | | | | | | |
| 4 | Inner Packaging Photos | Inspector | | | | | | | |
| 5 | MSDS | Bob D. Garrett, President | Garreco, Incorporated | Heber Springs, AR | | | | | |
| 6 | Shipping Papers | Bob D. Garrett | | | | | | | |
| 7 | Corrective Action | Bob D. Garrett | | | | | | | |

| STRAIGHT BILL OF LADING - ORIGINAL - Pay Terms: Pre-Paid | | | | | NOT NEGOTIABLE Page: 1 of 1 B/L #: GAR-0009563 PO#: 54916/3914 | | | | |
|---|--|--|---|--|--|---|----------------------|--|--------------------------|
| CONSI | 1 | 099 | EN DENTAL LABORATORY WILBURN ROAD ER SPRINGS, AR 72543 | | CONSI | : .RRIER CONV SNEE 24 HOU 2 MUST DE | RS PRIOR T | O DELIVE | RY. |
| SHIPPE | G | | RECO, INC. COOTER NECK ROAD | BILL TO: | GARR | ECO OX 1258 | | | |
| ļ | | | R SPRINGS, AR 72543 | | HEBE | R SPRINGS | , AR 7254 | 3 | |
| Street | | | and remit to: City City Fled check unless shipper signs here to accept comp | pany check. | State | Country | C.O.D. (to be pa | _ | Shipper 🛭 Consignee 🗓 |
| Hdig. Units No. Type | Packages No. Type | НМ | Commodity Description | | | Rate | Charges | Weight | Class |
| | 0 SKD 4 SKD | × | CONTAINING 20 CTNS (2240 C n.o.s.: TETRAETHYL SILICATE, (320 OZ) CORROSIVE, n.o.s. (HY UN1760, II, LTD QTY *** EMERGENCY CONTACT*** (800) 424-9300 NMFC: 1)7 04260 CONTAINING 132 CTNS DENTAL COMPOUND NMFC: 056700 *** TOTALS *** | ALCOHOL, 3, UN1 'DROCHLORIC ACI | 993, 11, & | | | 5202 5602 | 50 |
| O Mark "X" to designate Hazardous Materials as defined in DOT Regulations. NOTE (1) Where the rate is dependent on value, shippers are required to state specifically in writing the agreed or declared value of the property as follows: "The agreed or declared value of the property is specifically stated by the shipper to be not exceeding | | | | | ine carmeri | unie CHEC | a delivery of this s | CT PMENTS: e, without recol statement: hipment withou | urse on the t payment of |
| RECEIVED ications are ents and contherwise to written, |), subject to inc nd rules that ha condition of co o deliver to an herein cont | dividua eve bee ontents other c ained, | UPS safe transportation with ordinary care. See See See See See See See See See S | agreed upon in writing bet the shipper or request, the id destined as shown about to be performed hereund and, which are hereby a | REP EXH | DOT/RSPA ORT NUME IBIT NUMB E NUMBEF | BER: BER: | DUTHWE | ST REGIO |
| Shipper: | | | | Carrier: | LANT TE | RUCKLINE | 0-5 | -0.5 | |

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| SHIPPE | G | | RECO, INC. COOTER NEC | K ROAD | BILL TO | GARR | ECO OX 1258 | | | |
| | Н | EBE | R SPRINGS, | AR 72543 | · · · · · · · · · · · · · · · · · · · | HEBE | R SPRING | S, AR 7254 | 3 | |
| Street | ust collect cash | | ar ified check unless ship | d remit to: City Per signs here to accept company chi | eck. | State | Country | C.O.D. C to be pai | _ | Shipper [] Consignee [] |
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| ое аррії юте (з) | cable. See Commodities n | 49 U. | S.C. §14706(c)(1)(A) and (B). special or additional care or attention in handling or ure safe transportation with ordinary care. See Sec. | r stoydna must be so | The carrier m | | sign the following s delivery of this sh | | yment of |
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U.S. Department of Transportation

Pipeline and Hazardous Materials Safety Administration Office of Hazardous Materials Enforcement Southwest Region 8701 South Gessner Rd. Suite 1110 Houston, Texas 77074

EXIT BRIEFING

(This document is not a final report.)

| | Date: | Report Control #: <u>05451061</u> |
|-----------|--|--|
| | Company Name: GARRECO, INC. | |
| | Address: 1224 COSTERNECK PD. | HEBER SPRINGS, AR 71543 |
| | NAME OF INDIVIDUALS RECEIVING BRIEF | ING: |
| | Name: BOB GARRETT | Title: PRESIDENT |
| | Name: | Title: |
| | Name: | Title: |
| | 5121(c). This exit briefing addresses only th | ucted in accordance with Title 49 U.S.C. Section e areas noted, and it is not a finding of general the Hazardous Materials Regulations that were |
| | During the course of the inspection the follow control items were noted. | ing probable violations of 49 CFR and/or quality |
| $\hat{(}$ | Section: /73.22 (a) (2), /73.202 | .(a) |
| | Explanation: | |
| | OFFERING FOR TRANSFORTATION | IN COMMERCE, A PE 11 FLORINABLE |
| | LIQUID, IN UNAUTHORIZED, NON | - UN STANDERD CAMBINATION PACKAGING |
| * | FLAMMADLE LIQUID, NOS, 3, UNI | 993, PG 11; PACKEGET IN ONE GALLON |
| | PLASTIC JERRICANS, MED PACKED 1 | |
| | Page _ | U.S. DOT/RSPA/OHME/SOUTHWEST REGIO REPORT NUMBER: |

This document is not a final report. The information gathered at this inspection and any probable violations noted will be reviewed prior to finalizing the report. Probable violation(s) may be removed or others may be added during this review. In addition, quality control items may be revised to become probable violations during this review.

Upon determination that a probable violation exists, the Associate Administrator for Hazardous Materials Safety is authorized to impose certain sanctions, including warning letters, tickets, compliance orders, and civil penalties. In addition, court actions, including injunctive or criminal proceedings, may be initiated. Title 49 U.S.C. Sections 5123 and 5124 provide for civil and criminal penalties for violation of the Hazardous Materials Regulations.

A civil penalty of not more than \$32,500, but not less than \$275, per violation may be imposed through administrative proceedings initiated by the Office of Chief Counsel of the Pipeline and Hazardous Materials Safety Administration. When a criminal violation has been determined by a court, a fine, or imprisonment for not more than 5 years, or both, may be imposed for each violation.

The inspector does not determine which sanction, if any, may be imposed and cannot provide information concerning what proceedings will be initiated or sanctions imposed.

Documentation of corrective action submitted in writing to the inspector within 30 days of the inspection may be considered for mitigation should the sanction imposed result in the issuance of a notice proposing a civil penalty. However, any documented corrective action would not eliminate or preclude the initiation of a civil penalty proceeding, a finding of violation, or assessment of a civil penalty.

Our objective is to ensure a fair regulatory enforcement environment. If you feel you have been treated unfairly or unprofessionally, you may contact John O'Connell at 202-266-4700, or e-mail us at OHME-HQ@dot.gov. You also have a right to contact the Small Business Administration's National Ombudsman at 1-888-REGFAIR, or www.sba.gov/ombudsman regarding the fairness of the compliance and enforcement activities by this agency. The Pipeline and Hazardous Materials Safety Administration strictly forbids retaliatory acts by its employees. As such, you should feel confident that you will not be penalized for expressing your concerns about compliance and enforcement activities.

I certify that I received the above briefing as it appears on this form. I understand that by signing this form I am in no way expressing agreement with its contents. I am only acknowledging that I have reviewed it and have received a copy.

| Mas Stable | x Joly W/S |
|---------------------------|--|
| Signature of Inspector(s) | Signature of Representative(s) |
| | Page 3 of 3 PAGE NUMBER: 2 OF 1 PAGE NUMBER 2 OF 1 |

Material Safety Data Sheet Vitex 'A' Liquid Emergency Telephone Number: CHEMTRAC 800-424-9300 Section I Garreco, Inc. Telephone Number for Information: 501-362-6261 Manufacturer: P. O. Box 1258 Date Prepared: 1/1/05 Heber Springs, AR 72543 ction II - Hazardous ingredients/Identity Information hazardous Components OSHA PEL ACGIH TLV Other Limits Recommended 1000 No NAIF Ethyl Alcohol (CAS# 64-17-5) Isopropyl Alcohol (CAS# 67-63-0) 400 500 NAIF 850 85 NAIF Ethyl Silicate (CAS# 78-10-4) NAIF Polysilicates (CAS# 11099-06-2) Nο No Section III - Physical/Chemical Characteristics Specific Gravity (H₂0=1): .79 @ 20°C Boiling Point: 78°F Melting Point: N/A Vapor Pressure (mm Hg.): Ap 13 @ 50°C Vapor Density (AIR=1): 1.59 Evaporation Rate (Butyl Acetate =1):LT 1 Solubility in Water: Complete Appearance and Odor: Clear liquid, sweet. Alcohol odor. Section IV - Fire and Explosion Hazard Data LEL: 3.53% UEL: 21.20% Flash Point: Closed Cup 13°C Flammable Limits Extinguishing Media: Water spray, Alcohol foam, CO2, Dry chemical. Special Fire Fighting Procedures: Wear self contained breathing apparatus and protective clothing to prevent contact with skin and eyes. Water may be ineffective, use water to keep containers cool. Unusual Fire and Explosion Hazards: Flammable Liquid. Vapors are heavier than that air and may travel along the ground, or move by ventilation to an ignition source and may flash back. Section V - Reactivity Data Stability: Stable Conditions to Avoid: N/A Incompatibility: Oxidizing materials. Hazardous Decomposition or By-products: Carbon monoxide, carbon dioxide. Hazardous Polymerization: Will Not Occur Conditions to Avoid: N/A tion VI - Health Hazard Data Route(s) of Entry: Inhalation? Yes Skin?Yes Ingestion? Yes Health Hazards: Acute; Eye or skin irritation. Chronic; Nasal irritation, headache. Carcinogenicity: NTP? No IARC Monographs? No OSHA Regulated? No Signs and Symptoms of Exposure: Irritation of skin or eyes, dizziness or light headedness. Medical Conditions Generally Aggravated by Exposure: Upper respiratory complications. Emergency and First Aid Procedures: Inhalation: Remove to fresh air. Ingestion: Consult physician. Eye: Flush with water for 15 minutes. Skin: Wash affected areas with soap and water. OBTAIN MEDICAL ATTENTION IF NEEDED. Section VII - Precautions for Safe Handling and Use Steps to Be Taken in Case Material is Released or Spilled: Remove all sources of ignition, use water spray to disperse vapors and dilute Waste Disposal Method: Comply with Federal, State, and Local laws. Follow warnings even after container is emptied. Keep away from ignition source.

spill to nonflammable mixture. Prevent runoff from entering drains, sewers, and streams.

Precautions to Be Taken in Handling and Storing: Keep container closed. Keep away from heat, sparks and flame. Use adequate ventilation.

Section VIII - Control Measures

Respiratory Protection: Use NIOSH approved respirator, suitable for level of exposure.

Ventilation Local Exhaust: Supplementary Special: NAIF

Mechanical (General): Good general ventilation

Other: NAIF

Protective Gloves: Impervious gloves for prolonged exposure

Eye Protection: Safety glasses with side shields

Other Protective Clothing or Equipment: N/A

Work/Hygienic Practices: Wash thoroughly after handling

| U.S. DOT/RSPA/OHME/SOUTHWEST REGION |
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| REPORT NUMBER: 05451361 |
| EXHIBIT NUMBER: |
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| Vitex 'B' Liquid | | | Mareria | Safety Data | Vilex B Ligi | | | |
|---|--|--|--|--|--|--|--|---|
| Section I | Garreco, Inc. | | _ | y Telephone Nu | | | | • |
| ufacturer: | P. O. Box 125 | 8 | Telephone | Number for Info | ormation: 501- | 362-6261 | | |
| ~ | Heber Spring | s, AR 72543 | Date Prepa | ared: 1/1/05 | | | | |
| Section II - H | azardous Ingred | ients/Identity | Information | | | | | |
| Hazardous Compone | nts | | | | OSHA PEL | ACGIH TLV | Other Limits Recom | mended |
| Hydrogen Chloric | de (CAS# 7647-01- | 0) | | | 5 ppm | 5 ррт | NAIF | |
| Section III - P | hysical/Chemica | al Characterist | tics | | | | | |
| Boiling Point: 83° | C | Specifi | ic Gravity (H₂0= | 1): .94 @ 25°C | | | | |
| Vapor Pressure (| mm Hg.): 25 at 20° | C Melting | Point: 53°C | | | | | |
| Vapor Density (A | IR=1): 1.27 | Evapor | ration Rate (But | yl Acetate =1): | <1 | | | |
| Solubility in Wate | r: Complete | Appea | rance and Odor | : Green liquid, p | oungent odor | | | |
| Section IV - F | ire and Explosio | on Hazard Data | а | | | | | |
| Flash Point: N/A | ` | Flamm | able Limits | LEL: None | e | UEL: None | € | |
| Extinguishing Me | dia: Water, neutraliz | te with alkaline m | aterials. | | | | | |
| Jnusual Fire and | Explosion Hazards: | Hydrochloric acid | d reacts with ste | eel and other me | etals to genera | te hydrogen ga | s, which is a seric | ous fire |
| and explosive haz | ard. | | | | | | | |
| Special Fire Fight | ting Procedures: We | ear self contained | breathing appa | ratus & full, fire | lighting protect | ive dothing. | | |
| Section V - Re | eactivity Data | | | | | | | |
| | | | | | | | | |
| Stability: Stable | | Condition | ons to Avoid: A | void elevated te | mperatures. In | creased vapor | pressure may rup | ture contain |
| - | etals and water read | | ons to Avoid: A | void elevated te | mperatures. In | creased vapor | pressure may rup | ture contain |
| ncompatibility: M | etals and water read | tive materials. | | | | · | | ture contain |
| ncompatibility: M łazardous Decor łazardous Polym | mposition or By-prod erization: Will Not C | tive materials. ucts: Hydrogen c ccur | | | | · | | ture contain |
| ncompatibility: M łazardous Decor łazardous Polym | mposition or By-prod | tive materials. ucts: Hydrogen c ccur | | | | · | | ture contain |
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| neompatibility: M Hazardous Decor Hazardous Polym Bection VI - Ho Pute(s) of Entry: Latth Hazards: A Carcinogenicity: | mposition or By-prod nerization: Will Not O ealth Hazard Da: Acute; Eye, skin or r NTP? No | tive materials. ucts: Hydrogen c ccur ta Inhalati espiratory tract im | hlorine vapors a on? Yes itation or burns. lonographs? No | Skin?Yes Chronic; Nasa | ncreasing amo | ounts at higher t | emperatures. s | |
| neompatibility: Mazardous Decor lazardous Polym Section VI - Ho Partie(s) of Entry: Latth Hazards: A Carcinogenicity: Signs and Sympto | mposition or By-prod nerization: Will Not O nealth Hazard Da Acute; Eye, skin or r NTP? No oms of Exposure: Irr | tive materials. ucts: Hydrogen c ccur ta Inhalati espiratory tract irr. IARC M itation or burning | hlorine vapors a on? Yes itation or burns. lonographs? No of eyes and ski | Skin?Yes Chronic; Nasa OSHA Regul | ncreasing amo I irritation. ated? No ng, coughing , | unts at higher the lingestion? Ye throat irritation, | emperatures. s | |
| ncompatibility: M Hazardous Decor Hazardous Polym Section VI - Ho Carte(s) of Entry: Lath Hazards: A Carcinogenicity: Signs and Symptomedical Condition | mposition or By-productive iterization: Will Not Octoberated Date of Acute; Eye, skin or resulting NTP? Note of Exposure: Irrest Generally Aggraves | tive materials. ucts: Hydrogen c ccur ta Inhalati espiratory tract im IARC M itation or burning uted by Exposure: | on? Yes itation or burns. lonographs? No of eyes and skin Respiratory co | Skin?Yes Chronic; Nasa OSHA Regul n. Intense tearl | ncreasing amo I irritation. ated? No ng, coughing, me skin condit | lngestion? Ye throat irritation, | emperatures. s sneezing or labo | red breathin |
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Haz-mat Corrective actions taken

16-Nov-05

Meet with Bob Strollo & Sean Laney with the Department of Transportation Mr. Strollo stated that they were driving down Cooterneck Rd. & happened past our buildings and decided to stop.

Mr. Strollo stated that they with D.O.T. and asked if we handle any hazardous material. I gave Mr. Strollo & Mr. Laney a tour of the plant with particular interest in the areas where hazardous materials are stored and packaged.

During the tour Mr. Strollo inspected several items with particular interest in a package containing our Vitex liquids. The item Mr. Strollo was concerned with was the "A" liquid which is a combination of tetraethyl silicate & alcohol.

Mr. Strollo took several pictures of the packaging and asked multiple question of its content and methods of shipment.

Mr. Strollo informed me that this particular packaging was incorrect for this product and should be changed.

We returned to my office, at that point Mr. Strollo asked for training records of some of our employees and shipping record for our Vitex liquids. Copies of each were furnished to Mr. Strollo.

Mr. Strollo offered a CD for Hazmat Transportation Security Awareness to assist in our training of employees

Mr. Strollo filled out an Exit Briefing finding possible violation with our packaging of our Vitex liquids.

Upon there exit I prepared and distributed a company memo pulling from our product line, all packages for sale containing the one gallon Vitex "A" liquid.

Later that day I held a meeting with Tammy Hefner. She is Garreco's appointed Hazmat supervisor. I informed her of the findings and gave her the CD for her review.

17-Nov-05

Held a meeting with Tammy to determine course of action concerning packaging errors Tammy & I agreed to pursue having our packages UN tested.

Tammy also requested time for hazmat trained employees to review Hazmat Transportation Security Awareness CD left by Mr. Strollo. I told her to schedule time for each at the earliest possible time.

I additionally requested that Tammy review all other hazmat packages to insure D.O.T. compliance.

I placed a call to our carton supplier to inquire as to time table to have our packages UN tested. Randy Nichols the sales representative from Wonder State Box Co. Said he would check into this & call back with relivent information.

I called Container Supply Inc. to inquire if the bottles we were using were available in UN approved containers. They stated they did not have a source for this particular bottle in UN approved package.

18-Nov-05

Randy Nichols called with information about UN testing. Randy said we would have to prepare 5 packages for the UN test. He would have to turn this over to Gaylon Farmer. Gaylon is in charge of hazardous packaging for Southern Missouri Containers, the parent company of Wonder State Box.

I spoke with Gaylon concerning UN testing & the time frame. Gaylon said he would place a call to the testing lab and reserve a slot in the labs schedule.

Gaylon called saying we could have our boxes tested the week of December 12th.

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Gaylon gave instructions on preparing the packages & contents & also about transportation of them to the testing lab.

22-Nov-05

Reviewed Security procedures with Tammy Hefner

23-Nov-05

Reviewed employee hiring procedures with H.R.

5-Dec-05

Tammy Hefner prepared packages for UN testing.

6-Dec-05

Randy Nichols picked up packages for UN testing.

8-Dec-05

Gaylon received packages for UN testing. Gaylon called lab to confirm schedule.

9-Dec-05

Gaylon called to inform me that he would deliver to test lab on the 13th & that packages were scheduled for testing on the 14th.

13-Dec-05

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Gaylon called, packages were delivered to test lab.

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Purchase Order

| DATE | P.O. NO. | | |
|----------|----------|--|--|
| 11/18/05 | 9389 | | |

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|---|---|---|---|---|---|
| v | E | N | D | О | R |

WONDER STATE BOX CO. P.O. BOX 4306 SPRINGFIELD, MO 65808 800-982-0613 FAX 501-327-3879

| SH | IP | TO |
|----|----|----|

Garreco, Inc. 1274 Cooterneck Road P.O. Box 1258 Heber Springs, AR 72543

SHIP VIA **EXPECTED TERMS** 11/18/05 Net 30 QTY RECEIVED ITEM **DESCRIPTION** PRICE **EXT. PRICE** 1 9990000 **UN TESTING** 700.00 700.00 5 9000640 Vitex Lg. "A" Liquid 0.40 2.00 275# See Randy Nichols for this order Confirmed Nick Total

Please confirm receipt by return fax at (501) 362-2264 or call (501) 362-6261 Attn: Bob Garrett Thank you!

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Location:

Garreco, Inc.

Heber Springs, AR Strollo, Robert

Photographer:

Date: <u>11/16/2005</u>

Camera: Sony DSC-F707



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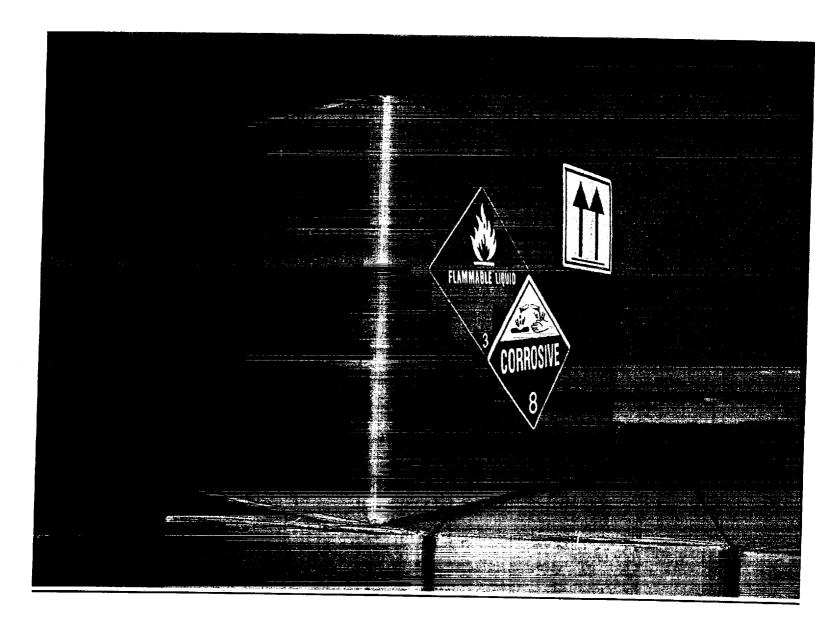
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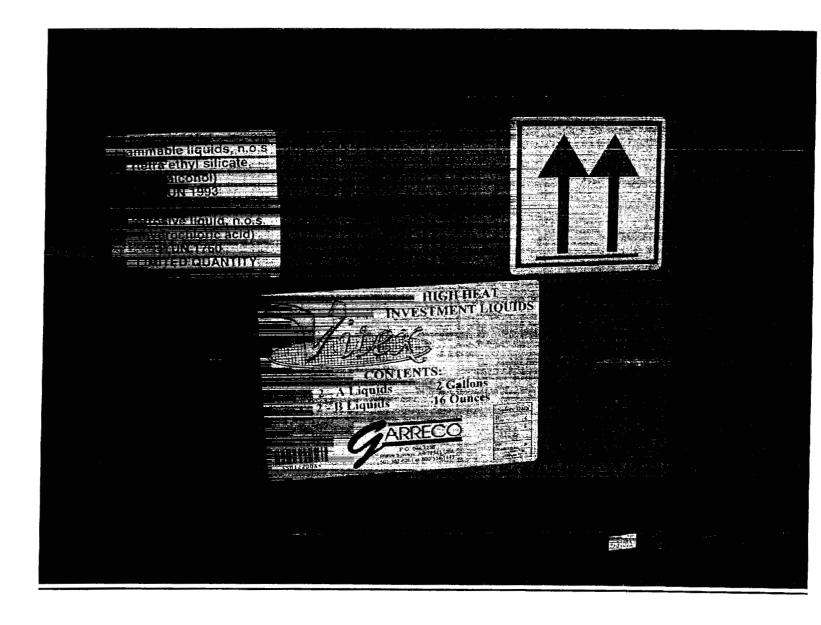
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Report Number:

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Exhibit Number:

5 of 8

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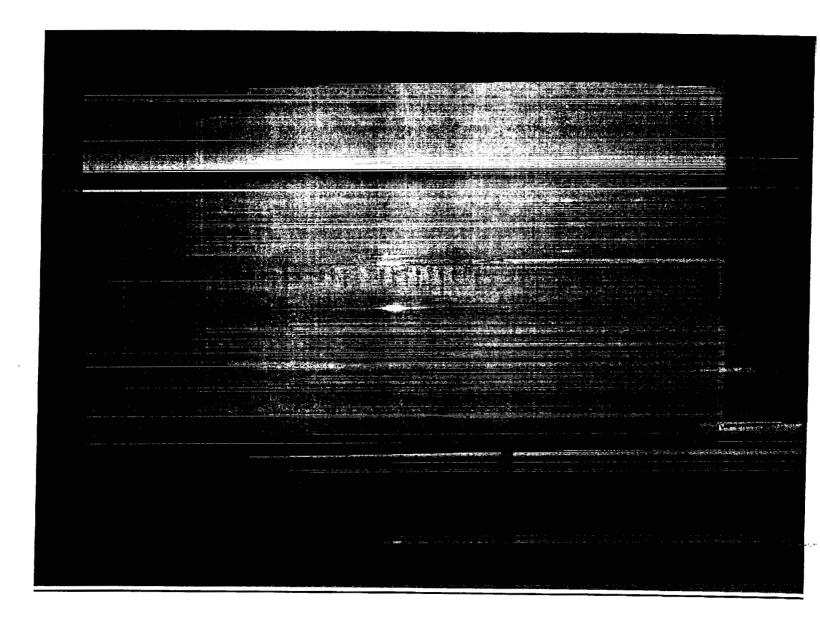
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U.S. DOT/PHMSA/OHME

Report Number: 05451061

Exhibit Number: Page Number:

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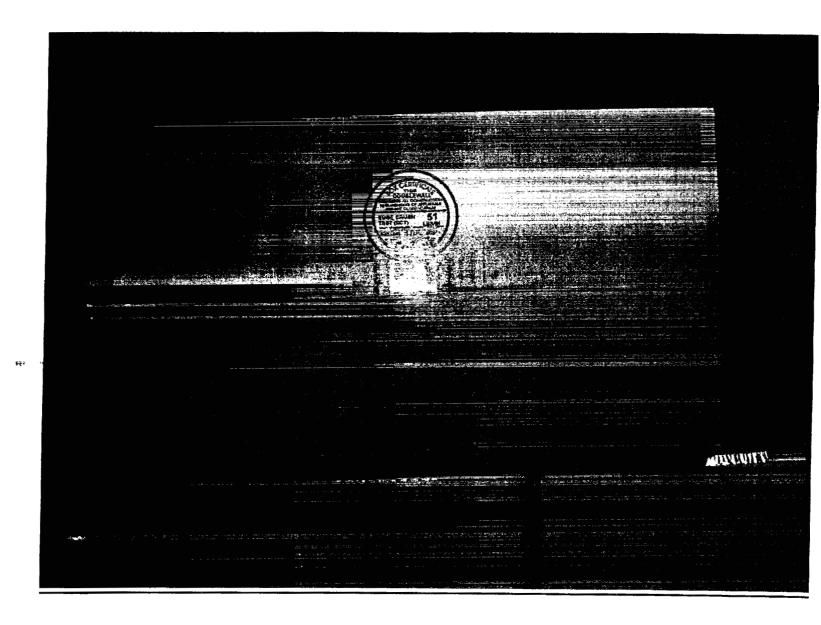
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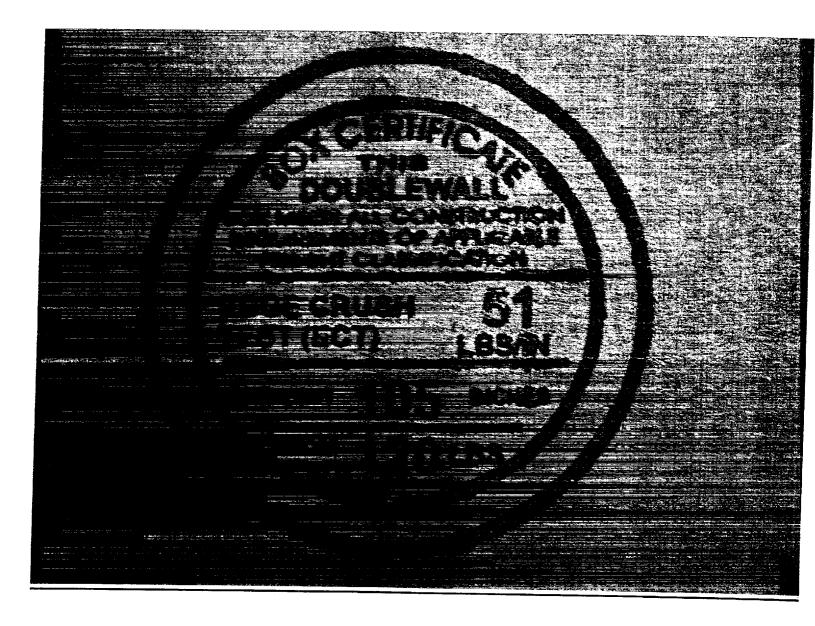
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U.S. DOT/PHMSA/OHME 05451061

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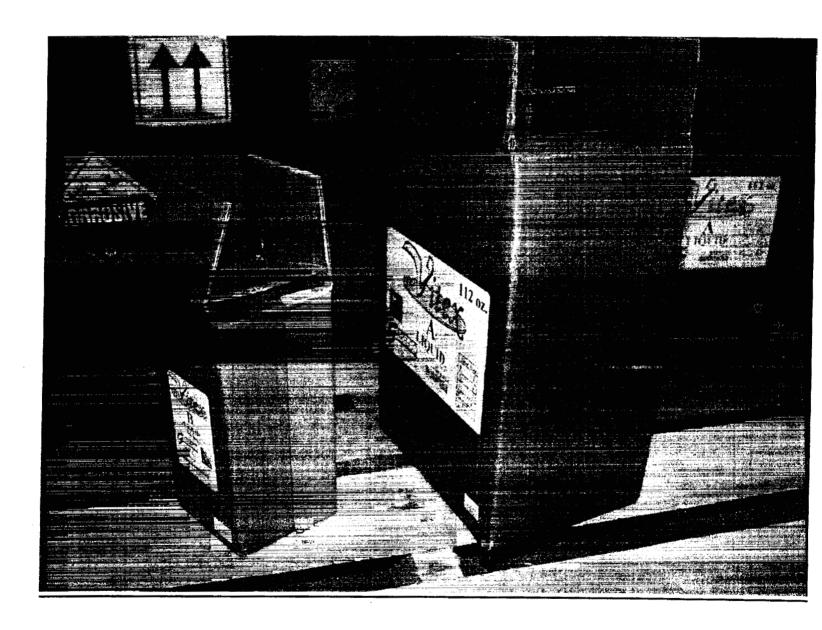
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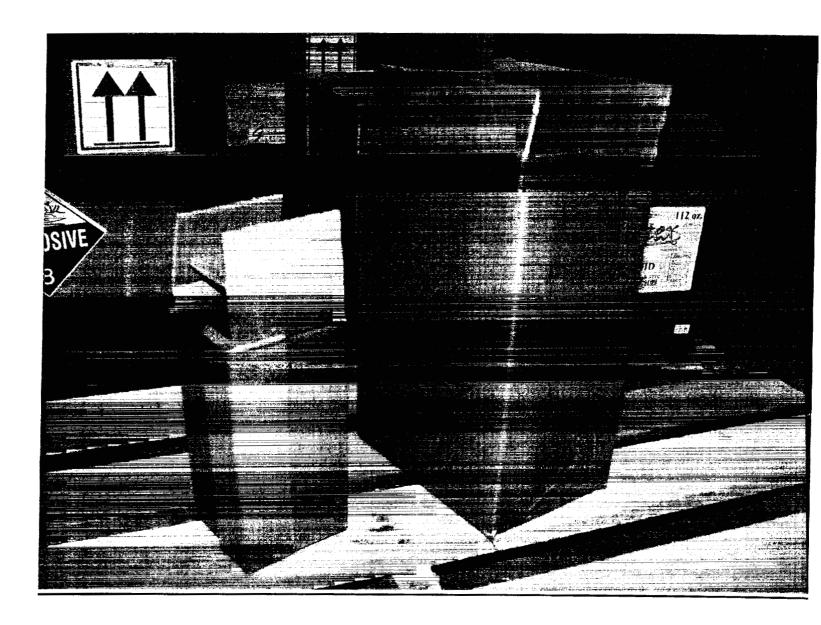
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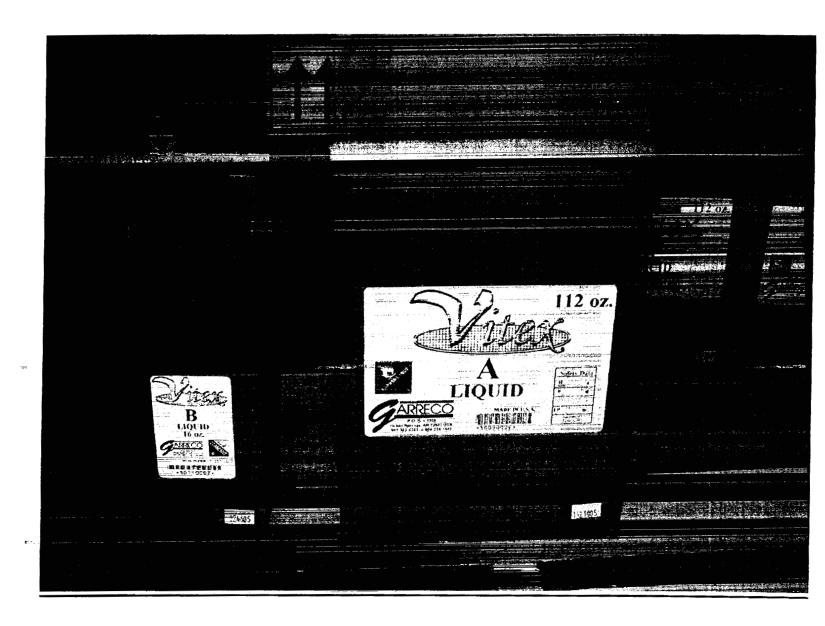
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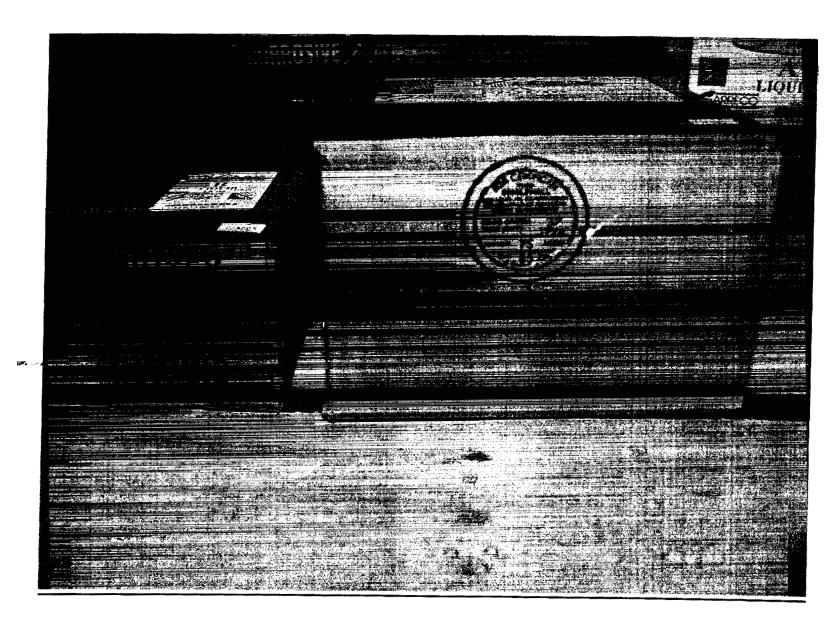
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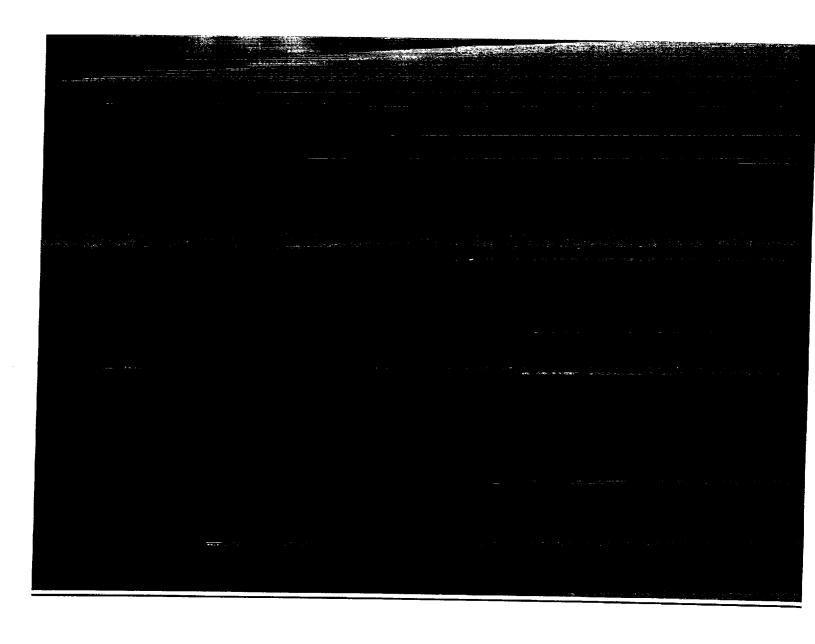
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Exhibit Number:

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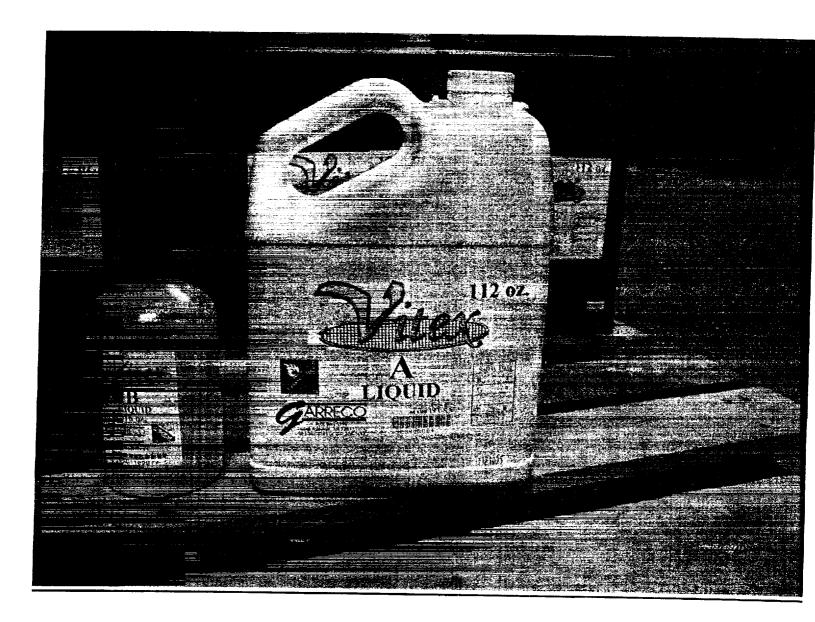
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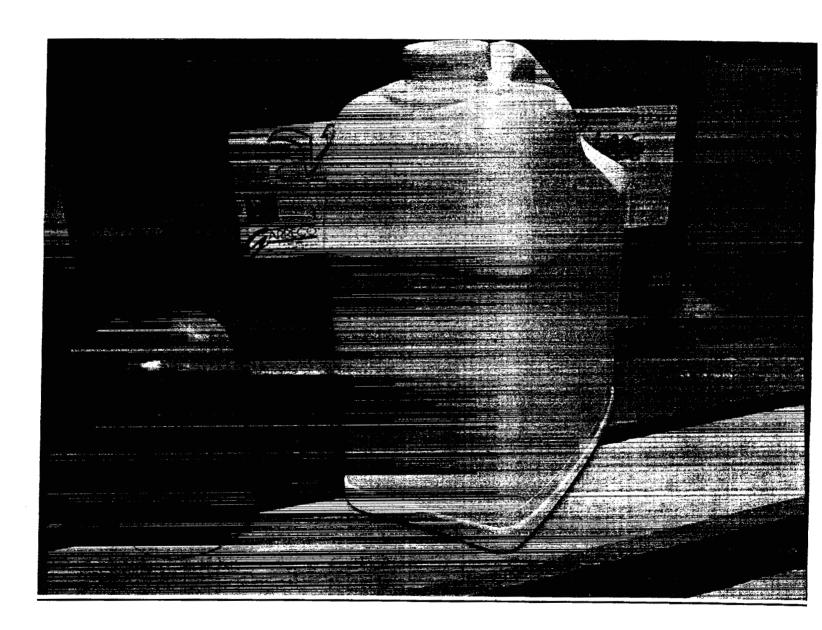
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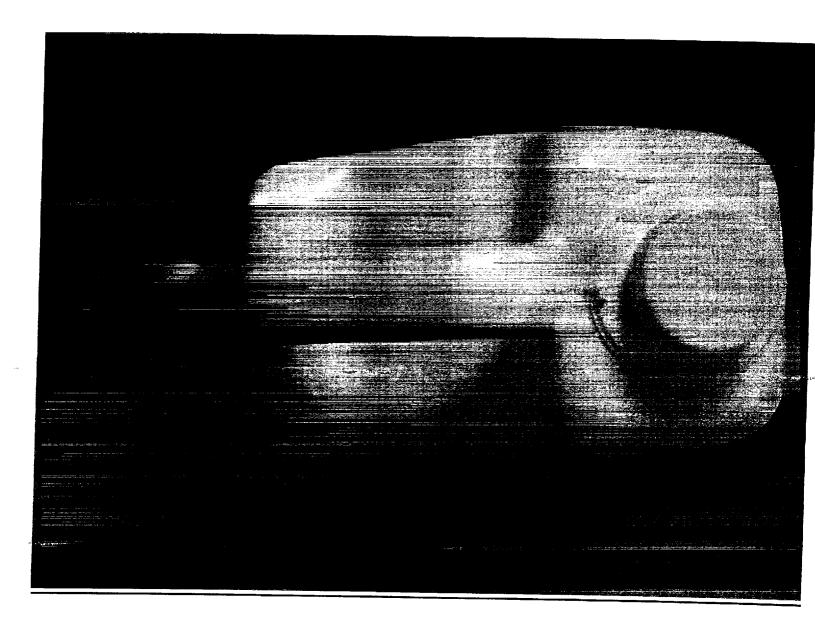
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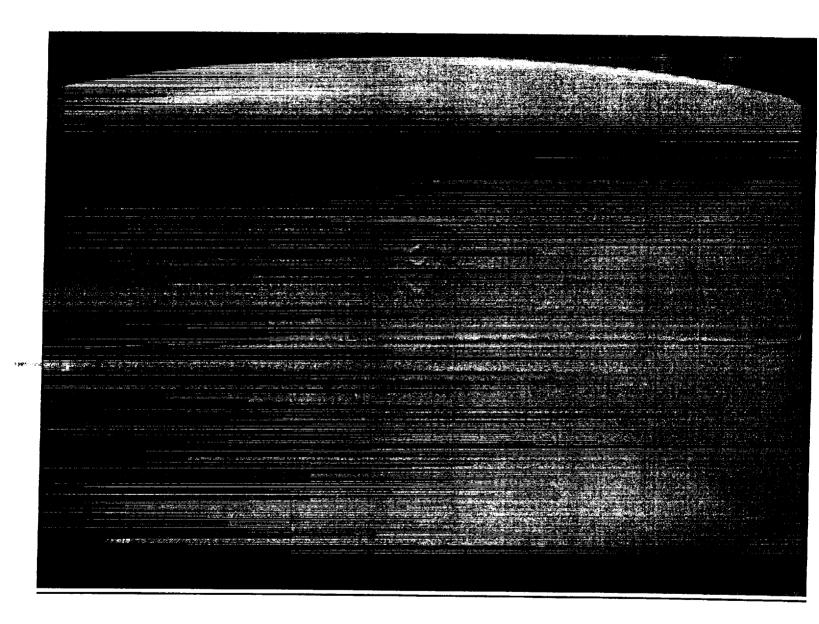
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